

12-17-01

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. AUS920010830US1  
 Assistant Commissioner for Patents  
 Washington, D.C. 20231

Date: 12/12/01

j1036 U.S. PTO  
 10/015383  
 12/12/01

Sir:

Transmitted herewith for filing is the patent application of Inventor(s):

MICHAEL WAYNE BROWN, JOSEPH HERBERT MCINTYRE, MICHAEL A. PAOLINI, JAMES  
 MARK WEAVER, AND SCOTT LEE WINTERS

For: **MANAGING CALLER PROFILES ACROSS MULTIPLE HOLD QUEUES ACCORDING  
 TO AUTHENTICATED CALLER IDENTIFIERS**

ASSIGNEE NAME: INTERNATIONAL BUSINESS MACHINES CORPORATION

ASSIGNEE RESIDENCE: ARMONK, NEW YORK

Enclosed are also:

☒ 46 Pages of Specification including an Abstract  
☒ 13 Pages of Claims  
☒ 8 Sheet(s) of Drawings (INFORMAL)  
☒ Declarations and Power of Attorney  
☒ Assignments of the invention to IBM Corporation  
☒ Recordation Form Cover sheet, Form PTO-1595  
☐ Information Disclosure Statement, PTO 1449 and References

## CLAIMS AS FILED

FOR	Number Filed		Number Extra		Rate		Basic Fee (\$740)
Total Claims	37	-20 =	17	X	\$18	=	\$306.00
Independent Claims	6	-3 =	3	X	\$ 84	=	\$252.00
Multiple Dependent Claims	0			X	\$280	=	
<b>Total Filing Fee</b>							<b>= \$1298.00</b>

☒ Please charge \$ 1298.00 to IBM Corporation, Deposit Account No. 09-0447.  
☒ The Commissioner is hereby authorized to charge payment of the following fees associated with the communication or credit any over payment to IBM Corporation, Deposit Account No. 09-0447. A duplicate copy of this sheet is enclosed.  
☒ Any additional filing fees required under 37CFR § 1.16.  
☒ Any patent application processing fees under 37CFR § 1.17.

Respectfully,

Cynthia S. Byrd

Reg. No. 39,365

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